

# Privacy Policy

International Aviation Support BV (hereafter "IAS") is a part of the AYR Global Aviation Group.

This privacy policy sets out how IAS and its subsidiaries (IAS Lelystad, AYR Global Technics BVBA) uses and protects any information that you give IAS when you use this website.

IAS is sensitive to privacy issues on the Internet. We believe it is important for you to learn how we treat the information about you that we receive over the Internet. Below are our guidelines for protecting the information you provide to us during your visit to our website.

IAS only asks for specific types of personal information.

In general, you can visit the IAS internet page without telling us who you are or revealing any information about yourself. Our web servers collect the domain names, not the e-mail addresses, of visitors. This information is aggregated to measure the number of visits, average time spent on the site, pages viewed, etc.

IAS uses this information to evaluate our website and to improve its content. In a few areas on this website, we may ask you to provide information which will enable us to enhance your site visit or follow up with you after your visit. For example, we request information voluntarily from you when you:

- Provide feedback in an online survey; or,
- Participate in any promotional offer provided by IAS.

We may, depending on the purpose of your visit, ask you for your name, e-mail address, phone number, address, location/company name, customer preference information, or customer identification number as well as other similar information required to provide services to you.

## **IAS only uses your information for specific purposes.**

The information you provide will be kept confidential, except as may be otherwise required by law. Among other things, we want to help you quickly find information on our website and to alert you to new information or offers available to you.

## **Disclosure to third parties**

IAS will not provide any information you provide to us to any known charitable organization or political party. Your information may be shared with contractors of IAS for the purposes of performing services for IAS or for the purposes of enhancing our total performance for you.

## **Customized Services**

If you register on-line, a technology called a "cookie" may be used to provide you with tailored information designed expressly to enhance your experience when using our website. A cookie is a tiny element of data that a website can send to your browser, which may then be stored on your hard drive so we can recognize you when you return. You may set your browser to notify you when you receive a cookie so you can choose to accept the cookie or not. If you do not accept the cookie, you will not be able to access that affected web page. If you want to accept the cookie, you can later delete it from your windows/cookies directory.

## **Links to other websites**

IAS's website may contain links to other websites. While we try to link only to sites that share our high standards and respect for privacy, we are not responsible for the content or the privacy practices employed by other websites. If you decide to visit any linked site, you will leave this website and will visit the linked site at your own risk. It is your responsibility to take all protective measures to guard against viruses or other destructive elements.

IAS makes no warranty or representation regarding, and does not endorse, any linked websites or the information appearing thereon or any of the products or services described thereon.

Links do not imply that IAS or this website sponsors, endorses, is affiliated or associated with, or is legally authorized to use any trademark, trade name, logo or copyright symbol displayed in or accessible through the links, or that any linked site is authorized to use any trademark, trade name, logo or copyright symbol of IAS or any of its affiliates or subsidiaries.

Legal Notices to be sent to:

International Aviation Support BV  
Legal Department  
De Zanden 113  
7395 PG Teuge  
The Netherlands

